

Terms and Conditions - Parts Purchases

The terms and conditions below shall apply to any and all parts purchases pursuant to this contract. Any terms, conditions, and/or other requirements of customer that are inconsistent with the below terms and conditions shall be null and void and have no application to any purchase of parts from Chiron America, Inc..

- Parts and materials quotes are valid for 30 days. Quoted parts or materials may be sold to another party until customer agrees in writing to purchase the part(s).
- Delivery dates are estimates only, and may have to be altered due to carrier availability, weather, or force majeure.
- Parts orders will be processed, on regular business days, Monday thru Friday between 8 a.m. to 5 p.m. Orders received after 3pm eastern time are not guaranteed for same day shipment
- Part shipments after hours (5 p.m. to 7 p.m.), Saturday, Sunday, and Holidays are available by courier (door to door) service only. If requesting courier (door to door) freight, all charges are the responsibility of the customer. Please Note: There is an additional \$300.00 fee for after-hours parts support. The service is available by calling 704-587-9526 and following the prompts. No parts orders can be processed after 7 p.m.
- Payment terms for parts are net 30, unless otherwise agreed.
- Shipment costs are to be covered by customer
For customers who do not provide their shipping account information on their Purchase order, we have established 2 flat rates to be charged for "domestic standard ground" shipments. Up to 35Kg (77 lbs.) the charge is \$50. Over 35Kg the charge is \$150. Large items that require crating and expedited shipments are excluded from the flat rates and will be invoiced at actual cost.
- Purchased parts and materials with a value in excess of \$100.00 may be returned to Chiron America, Inc. within 30 days from date of shipment or material ready for pickup notification in case of self-pickup. A return material authorization or return note needs to be requested and accompany the return shipment. Special order parts such as sheet metal, fixture components, or machine specific parts that cannot be reused are non-refundable without prior authorization. Bulk items, inspection glass, parts cut to a specific length, and customer-specific materials may not be returned for credit.
- The return date shall be the date the parts/materials arrive at the Chiron America, Inc. facility in Charlotte, NC. Chiron America, Inc. shall examine all returned parts and materials. Credit shall not be given for parts/materials that are incomplete and/or damaged.
- Returned parts are subject to a 20% restocking fee. Costs for return shipments are to be covered by customer and original shipping charges will not be refunded.
- If Customer issues a blanket purchase order, which authorizes multiple projects up to a certain dollar amount. Customer and Chiron will track charges to determine when the amount of the blanket purchase order has been exhausted. However, if the requested services result in total charges in excess of the amount authorized in the blanket purchase order, customer agrees to issue an additional purchase order, and pay for the charges in excess of the blanket purchase order.

Liability

Chiron America shall not be liable for any incidental or consequential damages, even if Chiron America has been given notice of the possibility of such damages.

Please call or send an Email if you have questions or need additional information.

We hope our quotation suits your needs and we are looking forward to receiving your order.

Please include the quotation number in your purchase order and send it to service@chironamerica.com

Kind regards,
Chiron America Inc.

Notice:

This quotation is confidential. The quotation, as well as individual provisions within the quotation shall not be disclosed to any third party without prior written approval from an authorized Chiron America employee.

CHIRON America, Inc.

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