

Terms and Conditions - Annual Preventive Maintenance Package

The terms and conditions below shall apply to the purchase of a Preventive Maintenance Package pursuant to this contract. Any terms, conditions, and/or other requirements of customer that are inconsistent with the below terms and conditions shall be null and void and have no application to the Preventive Maintenance Package provided by Chiron America, Inc.

- The quoted price is valid for 30 days unless otherwise specified. Additional charges will apply for repair work, and/or replacement of worn or damaged parts.
- Any special tools required will be provided by Chiron America, Inc. Additionally, all special tools will be offered to the customer to be purchased at a discounted rate as agreed upon, for the duration of the PM package.
- Payment terms are NET 30, after receipt of PO, unless a payment plan is agreed upon by both parties or otherwise specified.
- The customer agrees to grant Chiron America's technicians continuous access to the machine during while Chiron personnel are onsite to perform the preventive maintenance. The customer agrees to shut down the machine(s) or isolate if in a cell configuration, if necessary. "Downtime" of Chiron personnel due to lack of access to the machine(s) shall be charged at the standard hourly rate.
- There shall be additional charges for increased costs that result from an increased scope of work or from different or additional customer requirements, a separate PO will be required.
- Customer will be charged for delays that are the fault of the customer.
- Customer shall be obligated to sign a report provided by Chiron America, Inc. that confirms the preventive maintenance has been completed.

Liability

Chiron America shall not be liable for any incidental or consequential damages, even if Chiron America has been given notice of the possibility of such damages.

Please call or send an Email if you have questions or need additional information.

We hope our quotation suits your needs and we are looking forward to receiving your order.

Please include the quotation number in your purchase order and send it to service@chironamerica.com

Kind regards,
Chiron America Inc.

Notice:

This quotation is confidential. The quotation, as well as individual provisions within the quotation shall not be disclosed to any third party without prior written approval from an authorized Chiron America employee.